

TECHNICAL SERVICE BULLETIN

To: All dealer Sales, Service and Warranty Administrators

From: PowerBoss Technical Support

Date: 1-2-2020

Subject: Warranty registrations

Reason for Change

Data record improvement.

Improvement

Accurate data and control of machine records

Models/Serial Numbers Affected

All Internal Combustion (I.C.) engine units

Effective immediately, it will be required to have all Powerboss I.C. unit registration forms be filled out completely and submitted prior to any warranty claim being processed. Should a claim be received and the unit not registered, an email will be sent stating that and the claim will be held until such registration received. This will ensure we have accurate records of all units and engines in unlikely event we have a recall or reason to contact you about any safety issues.

As for the Battery and Corded units, it is always best to register those as well for the same reason.

We thank you in advance for your cooperation in this important matter.

Informational Only For Purchase Warranty Product Improvement

For further assistance, questions, or comments contact Technical Support at 800-323-9420 (USA)